



ANNEX

# GENERAL CONDITIONS

## ANNEX III - GENERAL CONDITIONS OF LOGIFRIO

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## > 1 . INTRODUCTION

These general conditions of transport and storage are established by LOGIFRIO, hereinafter LOGIFRIO, and will be applied to all transport and storage services requested by the CLIENT to LOGIFRIO, unless there are specific written conditions, arising from the specificity of the product or service, contrary to what is indicated here.

LOGIFRIO will provide the services in compliance with food regulations and in accordance with the internal IFS Logistics and BRC certifications in delegations in which these certifications are available.

Any operational, economic or any other aspect that has been agreed between both parties and which alters the general conditions shall be recorded in writing and attached to the Agreement. LOGIFRIO will not take into account any verbal agreements or manual corrections made to documents.

After acceptance of the budget and it has been signed and sent to the Commercial Department of LOGIFRIO, the provision of the service may begin under the agreed conditions.

Except in the event of death or serious personal injury, misconduct, or gross negligence, neither party shall be liable for indirect or consequential losses and damages, including lost profits, consequential damages, loss of CLIENTs or business.

In each service, LOGIFRIO's liability will be limited to the value of the services provided.

It is the CLIENT's responsibility to comply with the legislation applicable to their products, packaging, accompanying documents and compliance with the legislation in force, declining LOGIFRIO to any responsibility for them. LOGIFRIO is not responsible for any non-compliance with the cold products and services contracted, and the indications on the product labels should always be respected.

The CLIENT will not request, or accept, directly or indirectly, employ staff of LOGIFRIO, or any subcontractor participating in the services, as long as the service contract is in force and for a period of 12 months after its completion or resolution, without the express written consent of LOGIFRIO. LOGIFRIO will act with reciprocity with respect to the Client's staff.

Failure to comply with non-employment will result in a penalty equivalent to twice the salary or annual invoicing (as appropriate) that the contract or subcontracted staff were receiving before non-compliance with the provisions of this stipulation, which shall be paid by the party who has failed to comply within 7 days of the occurrence of such non-compliance.

VALUE ADDED SERVICES: Value added services (labeling, weighing, packaging, palletizing, pallet reconfiguration, special controls, ...) will only be carried out after proposal and written approval of the CLIENT.

## > 2. PRODUCT TYPE

By signing these conditions, the CLIENT declares that the product for which LOGIFRIO provides services is food and complies with the regulations in force for this type of products in all respects (packaging, labeling, expiration date, etc.).

LOGIFRIO's service does not include the distribution of products that may cause odors or liquid leakage.

## > 3. PRICE CONSIDERATIONS

Services are held from Monday to Friday. Saturdays, Sundays and national holidays are not days of service, unless otherwise agreed. On municipal holidays, services will not be performed in the municipalities concerned. If the CLIENT requires a service outside the established days, he/she should consult LOGIFRIO about the feasibility of the service and the cost associated with it.

The price of the service is based on calculating the taxable weight. A conversion factor of 333 kg/m<sup>3</sup> is established.

Products with different temperatures (ambient, chilled and frozen) must be included in separate transport documents and will be charged individually, even if the delivery date and destination address are the same.

The amount to be invoiced in a given kilogram price tier may never be less than the maximum amount that would be invoiced in the previous tier.

Re-shipment to destinations in SPAIN:

The re-dispatch prices set shall apply to localities within 40 kilometres of the provincial capital, except in the case of the Balearic islands and the Canary Islands, where they apply to all localities except the provincial capital.

In the case of localities located more than 80 kilometres from the provincial capital and ZIP codes in the Campo de Gibraltar area, twice the value of re-dispatch prices shall be applied.

Services are not made with payment of freight by the recipient of the goods, that is, they are invoiced to the company that requests the service.

The second delivery and subsequent deliveries that occur for reasons unrelated to LOGIFRIO will be invoiced to the CLIENT. The freight to be invoiced will be from the delegation to the address indicated.

The prices shown refer to palletized goods, on pallets with a size of 0.80 x 1.20 meters, maximum height of 1.90 m and an estimated weight of 600 kg per pallet (volumetry 333 kg/m<sup>3</sup>).

If the pallet dimensions are larger than indicated, prices will increase by 25%.

The goods from the CLIENT must be in the right condition for distribution. If the goods must be packed by LOGIFRIO in order to be delivered, LOGIFRIO will present to the CLIENT a price according to the required service.

The pallet or packaging required for the performance of the service must be provided by the CLIENT. And it is considered a necessary part of the service.

The difference between the pallets used by LOGIFRIO and those provided by the CLIENT (repalletization) will be billed monthly at 7 €/pallet. This may occur when LOGIFRIO must adapt the original shipments to the physical characteristics of the vehicles or when distributing shipments to different destinations, but the CLIENT delivers to LOGIFRIO on the same pallet.

In the case of shipments to the Canary Islands or international shipments that so require, the CLIENT's pallets or packages must comply with the International Standard for Plant Health Measures NIMF No 15. It will be the CLIENT's responsibility to comply with the standard. In case of non-compliance, the goods may be retained, and the CLIENT will assume payment of any costs or penalties arising from the referred non-compliance.

LOGIFRIO reserves the right to change or suspend the prices of this Agreement in the following cases:

If the information provided by the CLIENT about the products, volume, operation, type of recipient, etc. is somewhat changed from what was informed in the preparation of the budget.

If there are variations in the price of shipping suppliers and/or changes in customs fees (where this type of situation applies, such as in the Canary Islands, Ceuta, Melilla, Azores and Madeira).

Prices shown do not include VAT. VAT shall apply to the total cost of the service at the rate in force at the time, as well as any other tax which, in place of VAT or together with it, is legally chargeable to the CLIENT.

#### > 4. PRICE REVIEW

Prices applicable to the CLIENT are subject to an annual review.

For regular CLIENTs who have not formalised acceptance of the new conditions and prices presented by LOGIFRIO after the expiry of the conditions in force:

They will be considered accepted when the CLIENT requests a service from LOGIFRIO after the entry into force of the new conditions.

As proof of the provision of the service, LOGIFRIO records and archives a delivery note duly stamped by the recipient, in which the CLIENT's name, the consignee, date and signature or stamp shall be clearly visible.

LOGIFRIO reserves the right to renegotiate the prices contained in this proposal whenever there is a legislative change or other change with the same legal value that significantly increases the costs inherent in the activity of providing logistics and transport services.

#### > 5. BILLING

Under the environmental responsibility policy promoted by LOGIFRIO, the electronic invoicing method was chosen as the preferred method.

LOGIFRIO does not accept to be billed or charged for any errors, penalties, damages or interruptions without its prior authorization.

The form of payment agreed with the CLIENT is that established in the Agreement, provided that the CLIENT's risk does not exceed the maximum risk granted, as indicated in the Agreement.

In the case of refunds, they must be settled at the beginning of the month, on a monthly basis, by means of payment agreed.

In case of non-compliance, the CLIENT will be charged an additional cost as interest for late payment. This amount will be the result of the application of the legal rate in force to the period of delay in relation to the due date of the document, plus the return costs incurred.

Complaints regarding billing issues must be submitted no later than 90 days after the invoice is issued. At the end of this period, LOGIFRIO reserves the right not to accept any claims.

## > 6. INSURANCE

The transport activity carried out by LOGIFRIO is covered by insurance, the maximum amount and economic coverage of which are established under the economic conditions of the Contract.

Under this insurance, LOGIFRIO will be liable for claims that the goods may suffer with respect to:

- . Temperature problems resulting from the transport carried out by LOGIFRIO.
- . Merchandise broken or damaged due to causes arising from the transport carried out by LOGIFRIO.

The goods are not covered by LOGIFRIO's insurance on the following assumptions:

- . Claims due to the shelf life of the product.
- . Claims due to improper identification at the origin by the Client.
- . Claims due to the fact the goods have been prepared by the CLIENT in such a way as to exceed the limits of the pallet.
- . Claims due to insufficiency or inadequacy of the internal or external packaging of the product (even if externally there are no signs of rupture).
- . Claims for damage to the goods if the recipient stays with the product.
- . Consequences of the claim other than the product itself or its packaging, such as delays in delivery or penalties from recipients.
- . Goods considered as ice cream, regardless of whether they are in industrial or unit packaging.

Procedures to be followed by the CLIENT to file a claim, in case of complaint:

**Complaints.** The CLIENT must submit his complaint to LOGIFRIO in writing, indicating as much detail as possible the reason for the complaint, the order number, the date and place of delivery, etc.

**Deadline.** The maximum period for submitting a complaint is 15 calendar days from the time the goods are delivered, or when it has been attempted to deliver it, to the recipient's premises.

**Documentation.** In order to process the claim, the Client must provide the following documentation to LOGIFRIO:

- . Original document of transport, with details of the claim, signed by the recipient and verified by the driver of LOGIFRIO.
- . Commercial invoice of the goods with the sales price to the recipient.

Damaged goods must be made available to LOGIFRIO in the same conditions as it was at the time of the accident.

- In case of accident, a bromatological analysis will be carried out on the product. Depending on the results of the analysis:
  - . If the product is unfit for consumption, LOGIFRIO will be responsible for 100% of the value of the damaged goods.
  - . If the product is for consumption, LOGIFRIO accepts a maximum liability of 20% of the value of the damaged goods.

In the event of a claim, the CLIENT will issue an invoice per shipment, always based on the cost price of the goods.

The CLIENT may not deduct from an invoice issued by LOGIFRIO any amount relating to a claim.

## > 7. MODE OF OPERATION OF TRANSPORT BETWEEN LOGIFRIO AND ITS CLIENTS

### 7.1 GENERAL CONSIDERATIONS

The daily volume of collection and distribution shall be stable, with no more than 25% variation in relation to the weekly average of shipments or volume. In case an increase is expected to exceed the indicated number, the Client must notify LOGIFRIO 48 hours in advance.

The CLIENT authorizes LOGIFRIO to make the temperature measurement through a penetration probe in the product at any time in the logistics chain, if the temperature measured between the boxes is not in accordance with the specifications of the goods.

In the event that Client requests LOGIFRIO to carry out any type of external audit, the preparation of specific documentation aimed at the approval of suppliers or obtaining a specific certificate, LOGIFRIO will follow up the CLIENT's request, establishing a price according to the time and resources required.

The services performed outside the distribution plan, the collections made in places other than those provided for in the budgets, or the services performed on Sundays or holidays must be budgeted and approved in advance by the CLIENT.

By accessing LOGIFRIO loading/unloading locations, the driver undertakes to comply with the regulations in force on the respective platforms - Health and safety standards/procedures for visitors

### 7.2 COLLECTION OR PLACEMENT OF GOODS

To bring the goods to LOGIFRIO's facilities, the Client may contract the collection to LOGIFRIO or place the goods at LOGIFRIO's facilities through his own means. In both cases, the mode of operation is as follows:

#### 7.2.1 VOLUME FORECAST

The CLIENT must request the collection of the goods or inform LOGIFRIO about the placement of the goods by e-mail until 17:00 of the previous day, sending a forecast of the volume, unless otherwise agreed.

The minimum data to be reported in the forecast are:

Place of collection (in case of collection by LOGIFRIO).

Place of destination and temperature (ambient, chilled or frozen) and the quantity of goods, indicating: number of pallets, weight, pallet size (European or American measure), whether they are pallets less than 1 meter high and need to be broken down or distributed...

LOGIFRIO structured its collection resources based on the forecast provided by the CLIENT, for the following reasons:

If the volume reported by the Client, for any reason, exceeds the volume indicated in the forecast, LOGIFRIO will do everything possible to adapt to the situation, but cannot guarantee the possibility of collecting the excess.

If, on the contrary, the volume communicated is, for any reason, substantially lower than the volume indicated in the forecast, LOGIFRIO reserves the right to charge the CLIENT for expenses related to the reservation of space for collection.

#### 7.2.2 COLLECTION OR PLACEMENT TIME

Collection or placement shall be carried out at the time set out in the Agreement. In the case of collections:

The CLIENT must have the goods ready and available to LOGIFRIO at the agreed collection time.

The waiting time of the vehicle at the CLIENT's premises should not exceed 30 minutes.

The operation of loading rigid vehicles will be 30 minutes at the most.

The operation of loading trailers will be 60 minutes at the most.

### **7.2.3 CONTROL OF COLLECTION OR PLACEMENT**

LOGIFRIO will carry out a quantitative, qualitative and temperature control of the goods at the time of collection or receipt, if necessary.

Quantitative control will be done by transport volumes, which generally coincides with the number of pallets (pallet volumes). In this type of service, LOGIFRIO is not responsible for any differences that may occur in the number of boxes or weight.

In the event that the quantity of goods is less than 15 boxes, or the CLIENT requests the service on a volume-box basis, LOGIFRIO will count it, as long as is possible to carry out without dismantling the pallet. Otherwise, the quantity control will be carried out by pallet volumes.

In the case of collections, if the CLIENT does not allow LOGIFRIO to assist the shipment, LOGIFRIO will not be able to carry out the usual quality, quantity and temperature checks of the goods if necessary. In this situation, LOGIFRIO is not responsible for the goods until the corresponding LOGIFRIO delegation where these checks will be carried out.

LOGIFRIO reserves the right not to collect or receive goods that do not meet the minimum hygiene conditions or that may pose a risk of contamination or damage to other goods.

LOGIFRIO is not responsible for any intrinsic defects of the goods.

The product can be stacked (sandwich pallet), as long as this overlap does not interfere with any of the above requirements.

### **7.2.4 DOCUMENTATION AND LABELING OF GOODS**

The CLIENT will send the goods accompanied by the corresponding shipping notes in duplicate in Spain and in triplicate in Portugal. The documentation sent by the CLIENT must contain the legal information necessary to be able to make the delivery, including at least: name of the recipient, delivery address, number of pallets and indication of dimensions (European or American measure), number of volumes, temperature and weight. Any other information required for delivery should also be reflected in the conditions agreed with the CLIENT, such as telephone number, contact person, delivery date, time, etc.

The CLIENT is responsible for the labeling necessary for the proper identification of the goods until its delivery.

LOGIFRIO provides the Client with an application called SIDORA that allows the correct labeling and facilitates the transmission of CLIENT information to LOGIFRIO.

In the event that the CLIENT wishes to use his own label, the minimum information that such labels must contain is: CLIENT name, order number, recipient name, location, zip code, province, delivery date, temperature (refrigerated/frozen), kilograms and volumes or pallets.

Labelling must be carried out according to the following criteria:

If the shipment is less than 15 box volumes, all volumes must be identified with a label.

If the shipment is more than 15 box-volumes, the identification will be made by pallet-volume. Each pallet will have two labels, one located in width and one at the length of the pallet.

### **7.3 MANAGEMENT OF SHIPPING DOCUMENTS**

The CLIENT will document the transport shipments delivered to LOGIFRIO through the application called SIDORA, which LOGIFRIO makes available to the Client. At SIDORA, the CLIENT can import information from his own system through a file or upload it manually. After the CLIENT validates the information, the application automatically communicates shipments to LOGIFRIO.

The use of SIDORA for the communication of shipments is independent of whether or not it is used for the labeling of goods.

In case it is not possible to automatically document shipments, LOGIFRIO will manage manually with the information provided by the Client. The cost of this service shall be as specified in the economic conditions of the Agreement.

### **7.4 LONG-DISTANCE DRAG TRANSPORT**

The transport in long distance drags will be carried out based on the routes and transit times established by LOGIFRIO.

LOGIFRIO structured its long-distance drag capabilities, based on the forecast provided by the CLIENT at the time of collection, for the following reasons:

If the volume reported by the Client, for any reason, exceeds the volume indicated in the forecast, LOGIFRIO will do everything possible to adapt to the situation, but cannot guarantee that the excess can be included in the long-distance drag.

If, on the contrary, the volume communicated is, for any reason, substantially lower than the volume indicated in the forecast, LOGIFRIO reserves the right to charge the CLIENT for expenses related to the reservation of space in the long-distance drag.

There is no long-distance drag exit on December 24<sup>th</sup> and 31<sup>st</sup>.

## **7.5 DISTRIBUTION**

LOGIFRIO deliveries will be made according to the following points:

### **7.5.1 PLACE AND TIME OF DELIVERIES**

Deliveries will be made at street level at the recipient's unloading point. LOGIFRIO will not handle the goods on delivery to place it on shelves, refrigerators or similar places.

Deliveries will be made throughout the day, according to the order established on LOGIFRIO's distribution routes.

If the CLIENT requests a special service from any recipient or delivery, the CLIENT must first consult LOGIFRIO about the feasibility and cost of the service. For example, special services are considered:

Deliveries at a specific time.

Deliveries outside the default route time interval.

Deliveries that require special handling of the goods, such as: delivery in basements or attics, placing in refrigerators or shelves, placing with rotation according to the expiration date, etc.

Delivery times are considered merely indicative, although great efforts are made to achieve them. LOGIFRIO is not responsible for any agreement between the CLIENT and its recipients.

### **7.5.2 DELIVERY DURATION**

The waiting time of the vehicle at the recipient shall not exceed 30 minutes.

The operation of unloading rigid vehicles will be 30 minutes at the most.

The operation of unloading trailers will be 60 minutes at the most.

### **7.5.3 CONTROL ON DELIVERY AND DOCUMENTATION**

When the LOGIFRIO driver arrives at the delivery point, informs his arrival to the person in charge of Reception, and provides him with the delivery documentation.

Temperature control:

If the recipient wishes to measure the temperature of the goods, it will be measured at the time of opening the truck doors, inside the truck and with a calibrated and pre-cooled thermometer. LOGIFRIO will not accept as valid for a claim, the temperatures that are measured after delivery.

Quantitative and qualitative control: at the time of delivery, the recipient and the driver should check the number of packages indicated in the shipment, as well as their status.

After carrying out the checks:

If the delivery is fully compliant, the recipient will sign the transport document, in duplicate in Spain and in triplicate in Portugal.

In the event of any occurrence or anomaly of any kind in the delivery (temperature, breakage, fault, rejection, etc.), the LOGIFRIO driver will check the occurrence and the recipient must register it clearly and reliably on the delivery document. This document must be signed by the recipient and driver of LOGIFRIO, in duplicate in Spain and in triplicate in Portugal.



A copy of the consignment note, duly signed, will remain available to the recipient and the other copy will be for the LOGIFRIO driver.

LOGIFRIO is not responsible for any complaints resulting from checks on the receipt of goods that are not made at the time of delivery and in the presence of the LOGIFRIO driver.

LOGIFRIO will not leave shipping notes for verification at any delivery point without the presence of its personnel. However, as regards the recipients in which the delivery so requires, the signature of these general conditions exempts LOGIFRIO from any financial liability attributable to faults, ruptures, etc.

#### **7.5.4 PACKING OF PRODUCTS**

All pick-ups/deliveries must be packed according to the following rules:

Packages composed of properly packaged food products should resist transport, transfers, overweight and handling.

Packages on properly closed pallets, wrapped in transparent film to the top and with a label indicating the destination

Have a structure that ensures not only the vertical and horizontal stability of the pallet, with a maximum height of 1.9 m, but also that all goods are packed within the limits of the pallet

Have a clear and easily noticeable identification

Submit a separation that ensures that each pallet contains only one product for a single recipient, except in the case of multi-reference pallet agreement

In the case of very small collections/deliveries, products may be placed on the same pallet and separated vertically with a card if they belong to the same zip code and have one label per recipient.

Have a legal and fiscally valid monitoring document and whose correspondence with the product is immediate.

The CLIENT is solely responsible for the contents of the boxes, the strength of the packaging, the suitability of the boxes at the requested temperature and the quality of the pallets

LOGIFRIO reserves the right to charge reauthorization costs if any of the above-mentioned rules are not complied with. This reauthorization will have an agreed cost with the CLIENT.

#### **7.6 CASE MANAGEMENT, REJECTIONS AND RETURNS**

In case of verifying an occurrence during delivery, LOGIFRIO will inform the CLIENT of the same and it is the CLIENT who must indicate to LOGIFRIO how to proceed. If the occurrence is due to a cause attributable to LOGIFRIO, the CLIENT may request certain actions at no cost to it, such as a second delivery, return to origin, reconditioning, etc. In the event that the occurrence is attributable to the recipient or the CLIENT, LOGIFRIO will impute the costs arising from the resolution of the occurrence to the CLIENT.

In the event that the recipient rejects the goods, the LOGIFRIO driver will take the goods back to its base and it will return to the LOGIFRIO center of origin, unless the CLIENT has indicated another action in advance. The cost of this service will be borne by the CLIENT, unless the cause of the rejection is attributable to LOGIFRIO.

LOGIFRIO will only collect goods returned by a recipient after a delivery when it has a prior order from the CLIENT. In this case, LOGIFRIO will check the total volumes for transport, and no isolated units are checked. It is the CLIENT's responsibility to ensure that the goods are in the proper conditions for carriage. The cost of the return service will be assumed by the CLIENT, unless the cause of the rejection is attributable to LOGIFRIO.

Return packaging must meet the same requirements as pick-up/delivery packages and drivers should carry out the same agreed controls for collection/delivery

LOGIFRIO is not responsible for verifying the accuracy of documents or its data, in particular the number of volumes (pallets or boxes) and their weight.

Returned products must be properly separated and placed in the quarantine zone. These products will not be reintroduced into stock unless the CLIENT expressly requests it in writing.

The destination to be given to the returned products is responsibility of the CLIENT and LOGIFRIO declines any responsibility for the validity of these products.

LOGIFRIO reserves the right to charge storage costs if the returned product remains on a platform for more than 8 days without a defined destination.

When there is a likelihood that the returned product will call into question good food safety standards, LOGIFRIO will immediately notify the CLIENT. If no instructions on the product are received within 24 hours, LOGIFRIO reserves the right to destroy it and invoice the costs.

## 7.7 FOLLOW-UP OF DELIVERIES AND SERVICE PLAN

LOGIFRIO provides the Client with a web tool to track the activity, which is accessed by entering the user name and personal password that will be sent to the email address indicated by the Client.

The CLIENT can see the status and evolution of shipments in the personal area of the site from the moment they are generated in the LOGIFRIO system. In this way, the CLIENT can independently consult the confirmed deliveries, occurrences, invoices, etc. and has the possibility to export the information to an Excel sheet for its management and analysis. LOGIFRIO is not expected to have to create specific service follow-up or KPI files.

For any matter not covered in the CLIENT's personal area on the website, LOGIFRIO's CLIENT Service (SAC) is available to the CLIENT via the e-mail and telephone address indicated by its LOGIFRIO commercial representative.

LOGIFRIO scans the transport documents daily and uploads them to the website so that the CLIENT has them available for consultation or download.

If the CLIENT requires a different activity monitoring system, he/she should consult LOGIFRIO on feasibility and cost.

LOGIFRIO keeps its Service Plan permanently updated, including days of service by zip code and transit times depending on the origin. The Client can consult the LOGIFRIO Service Plan through his/her personal area on the LOGIFRIO website.

## > 8. STORAGE OPERATION MODE BETWEEN LOGIFRIO AND OUR CLIENTS

1. At reception, pallets will have a single reference and a single batch. Otherwise, pick up will take place at the entrance to allow the selection of the required number of pallets to obtain pallets of a single reference and a single batch. Picking tasks performed at the entrance are billed at the same price as the price list at departure and the required pallets are charged at 7 euros each. Similarly, the total number of pallets required for entry into stock will be communicated.
2. The receipt of goods must be communicated at least 24 hours in advance
3. The goods received on day k will be available for use in the preparation of orders on day k+1.
4. The minimum identification on the incoming pallets should be EAN 128 code.
5. The minimum identification of the products should be: Reference, Description, Lot and Shelf Life and Barcode
6. The temperature limits at reception will be:
  - a) frozen products will NOT be received above -15 °C.
  - b) refrigerated products shall not be received either below 0°C or above the maximum temperature indicated by the manufacturer
7. The goods will be palletized and will meet the following characteristics: European pallet with an estimated weight of 600 kilograms and dimensions not exceeding 0.8\*1,20\*1.90 m high. Any conditions that are different from the conditions described imply a revision of the contract, unless they have been explicitly indicated in the budget.
8. The storage temperatures of the chambers are: for frozen -18 °C and for refrigerated between 0 °C and 4 °C (and more temperatures)
9. In case of notification of non-compliance and in the absence of instructions by the CLIENT, these will be immediately communicated to the CLIENT and the goods will be awaiting written instructions. LOGIFRIO may refuse to receive goods outside the requested temperature on labels, deteriorated, with odors or spilled.
10. Whenever the product contains ingredients (GMOs, allergens, etc.) that may contaminate other products, LOGIFRIO should be notified of the procedure mode to avoid cross-contamination of other stored/transported products.

11. Products and containers received from CLIENTs for storage must comply with food safety standards and applicable legislation at agreed temperature, be properly packaged and properly identified (producer, seller, product, variety, temperature, date and batch of manufacture, date of validity, sale or consumption, weight, boxes per pallet, units of sale per box, etc.), with identification and traceability in accordance with EU Regulation 178/2002, preferably with EAN 128 labels, palletised in euro pallets or industrial pallets, with a maximum height of 1.90 m
12. The CLIENT authorizes LOGIFRIO to measure temperature through a product penetration probe.
13. Stock management will be conducted according to the FEFO method.
14. Storage will be billed for pallet space.
15. The agreed price includes a single annual physical inventory
16. For stock purposes, variable weight references are recorded by the standard weight indicated on the product identification label.
17. The preparation of orders takes place from Monday to Friday. Exceptions will be charged in a special way.
18. A two-week notice is required if there is a 30% increase in orders compared to the previous week's daily average.
19. The minimum handling unit is the cardbox. Orders for products per unit or in bulk are not prepared unless explicitly defined in the budget and included in the economic proposal.
20. LOGIFRIO invoices monthly, at 7 euros/pallet, the difference between the pallets used in the preparation, minus the pallets supplied by the CLIENT and its suppliers.
21. LOGIFRIO, upon prior agreement with the CLIENT, may customize the delivery note according to the requirements of the CLIENT, not the recipient.
22. The transmission of the requests to be prepared, the confirmation of preparation, the confirmation of the stocks and any casuistry that the activity may involve, will preferably be communicated through standard EDI messages. In case of not having standard EDI messages, it will be necessary to carry out an automatic integration of messages agreed between the CLIENT and the vendor that avoids manual integration.
23. The article master file must have all the information necessary for warehouse management
24. The inclusion of new products in the article master file should be communicated in a timely manner before operations begin.
25. After the budget is accepted and sent, duly signed and stamped, our services can be made available within the agreed time.
26. LOGIFRIO is not responsible for any claims resulting from checks on the receipt of goods that have been communicated to the CLIENT in a reliable manner at the time of unloading.